

# **General Terms and Conditions for the Purchase of Bus Tickets for the Employee Bus Lines Provided by Fraport AG**

(valid from January 1, 2020)

## **1. Employee bus lines**

**1.1** Fraport AG provides employee bus lines so that employees of companies located at Frankfurt Airport ("Employees") can reach their workplace and make other job-related journeys. These bus lines can also be used by visitors to companies located at Frankfurt Airport ("Visitors"). Use of the buses is subject to a charge.

**1.2** If the cost of using the buses is not fully assumed by the respective company by way of direct settlement with Fraport AG, Employees and Visitors (collectively also known as "Users") are obliged to purchase a bus ticket (day ticket or monthly ticket) from the webshop.

## **2. Tickets**

**2.1** Tickets can only be purchased from the webshop and must be purchased before using the bus. The corresponding form must be completed in full (user name, company name, number of Airport ID Card for Employees or photo ID for Visitors).

**2.2** The ticket is delivered by e-mail as soon as the booking is completed and must be carried by the User on their smartphone or laptop or as a printout.

**2.3** Tickets are personalized and must be presented for inspection along with the respective Airport ID Card (for Employees) or photo ID (for Visitors).

**2.4** The ticket entitles the User to use the CCS, East and West bus lines at Frankfurt Airport (but not the ACW and 901 lines) for a whole day (day ticket, valid from midnight until 11:59 p.m.) or one month as of purchase date on weekdays and at weekends at any time at which the employee bus lines operate. Within this period of validity, the buses may be used an unlimited number of times for the purposes described in section 1.1.

**2.5** The current fare is €2.57 for a day ticket and €54.05 for a monthly ticket. Prices include statutory VAT. Payment can be made by credit card or SEPA direct debit.

## **3. Cancellation/transfer**

Purchased tickets cannot be canceled or transferred to another person.

## **4. Liability**

Fraport AG shall bear unlimited liability for damages resulting from injury to life, body or health. Fraport AG shall bear unlimited liability for property damage and financial losses caused by intent or gross negligence. Above and beyond this, Fraport AG shall only be liable in the event of the culpable violation of duties without whose fulfillment the Agreement cannot be properly executed in the first place and which the User can typically assume to have been observed; any such liability shall be limited to compensation for foreseeable and contractually typical damage. Foreseeable and contractually typical damage is limited to a maximum of €5,000. Liability under product liability law remains unaffected, as does liability due to statutory provisions that prescribe responsibility with or without fault.

Where Fraport's liability is excluded or limited, this also applies to the personal liability of its employees, representatives and vicarious agents.

This translation is provided for your convenience only. In case of any dispute, the German text shall be binding.

Fraport AG, January 1, 2020